



Outlook

Matter 2, Issue 2 hearings action: Devon Home Choice

From Katharine [REDACTED]

Date Thu 2026-04-02 13:29

To George [REDACTED]

Hi George

During the Hearing Session for Matter 2, Issue 2, the Inspectors asked the Council to confirm the eligibility requirements for Devon Home Choice (DHC) applications.

Paragraph 2.3.1 of this Devon Home Choice document explains that anyone over 16 years of age 'who is eligible' can apply for housing through DHC: [Devon Home Choice Policy v14.0 April 2026.pdf](#)

In addition to the age requirement, applicants must meet national eligibility criteria relating to immigration status (see paragraphs 2.4.1 to 2.4.9) and local eligibility criteria relating to unacceptable behaviour and rent arrears (see paragraphs 2.5.1 to 2.6.10).

Applicants that meet the eligibility criteria are then banded based on their assessed level of need for affordable housing (section 3). The banding process involves consideration of household income and of whether the applicant has a local connection to Devon. In summary, the Bands are:

- Band A: Emergency housing need
- Band B: High housing need
- Band C: Medium housing need
- Band D: Low housing need
- Band E: No housing need.

Hopefully this email answers the Inspector's question.

Kind regards

Katharine

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