

Empty Homes (Voids)

This standard aims to ensure that homes that are currently empty are safe, secure and in a good condition for new tenants.

What you can expect from us

When a property becomes empty, you can expect us to:

- inspect it quickly and start necessary work
- complete all essential safety checks before it is let
- make sure urgent repairs are finished before a new tenant moves in
- present the home in a clean, safe and decent condition
- improve energy efficiency where possible
- provide clear information to people being offered the home.

We will measure our success by:

- average number of days to let a property
- energy ratings at band C or above.

