

Exeter City Council CCTV Privacy Notice

1. What is the purpose of this notice?

This privacy notice explains how Exeter City Council uses personal data captured by our Closed-Circuit Television (CCTV) systems. We are committed to protecting your privacy and ensuring that your personal data is handled in accordance with data protection legislation, including the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

2. Who is the data controller?

Exeter City Council
Civic Centre, Paris Street, Exeter, EX1 1JN
Telephone: 01392 277888
Email: Data.protection@Exeter.gov.uk
Website: www.Exeter.Gov.uk

The Council is the Data Controller for all CCTV systems it owns within the city of Exeter. The Council also operates CCTV systems in other towns for

- Mid Devon District council – [Data Protection Privacy Notice for PPS](#)
- Honiton town council - [DPPPolicyMay22.pdf](#)
- Crediton town council – <http://www.crediton.gov.uk/>
- Stagecoach UK Ltd - [Privacy Policy | Stagecoach](#)

3. Why do we operate a

CCTV is used by Exeter City Council for the following purposes:

- To help prevent, detect, and investigate crime, anti-social behaviour, and public disorder.
- To assist in the identification, apprehension, and prosecution of offenders.
- To enhance public safety and the security of property.
- To support emergency services and incident management.
- To monitor and manage Council-owned assets and facilities.

4. What lawful basis do we use for processing?

The Council processes CCTV footage under the following lawful bases:

- **Article 6(1)(e)** UK GDPR – processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority.
- **Article 9(2)(g)** UK GDPR – processing of special category data (where applicable, e.g. health or ethnicity indicators) is permitted as it is necessary for reasons of substantial public interest.

The Council's use of CCTV is supported by its statutory powers under the **Local Government Act 1972**, **Crime and Disorder Act 1998**, and other relevant legislation.

5. Which areas are covered by our CCTV systems?

CCTV cameras are in public spaces across Exeter city centre and other Council-owned locations, including car parks, housing sites, depots, and civic buildings. Signage is clearly displayed in all areas monitored by CCTV to inform the public that recording is taking place.

6. What information is captured?

- Video recordings of individuals and vehicles.
- In limited circumstances, audio may also be recorded when using body worn cameras.
- Date, time, and location data associated with footage.

7. Who do we share our footage with?

CCTV footage may be shared with:

- Devon & Cornwall Police and other law enforcement agencies.
- Emergency services (e.g. Fire and Ambulance).
- Partner agencies such as the Exeter Business Against Crime (EBAC) partnership.
- Insurance companies or legal representatives, where disclosure is lawful and proportionate.
- Internal Council departments for investigation or enforcement purposes.

All disclosures are made in accordance with data protection legislation and only when necessary and proportionate

8. How long do we keep footage for?

CCTV footage is normally retained for **31 days**, after which it is automatically deleted, unless required for the investigation of an incident, crime, or legal claim in which case it's kept for no more than 365 days.

9. What are my data protection rights?

Under data protection law, you have the right to:

- Request access to your personal data (a **Subject Access Request**).

[Data Protection - Obtaining information about myself - Exeter City Council](#)

- Request rectification or erasure of your data, where applicable.
- Object to processing or request restriction of processing.
- Complain to the **Information Commissioner's Office (ICO)** if you are unhappy with how your data has been handled.

For more information, visit the [ICO website](#) or contact:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

10. Contact us

If you have any queries about this privacy notice or wish to exercise your data protection rights as stated above, please contact:

Data Protection Officer

Exeter City Council

Civic Centre, Paris Street, Exeter, EX1 1JN

Email: dataprotection@exeter.gov.uk