

Neighbourhood & Community

We will work in partnership with our residents and other organisations to make positive contributions to our neighbourhoods and communities.

What you can expect from us

We will:

- encourage the formation of residents' associations and community action groups, and supporting existing ones to continue
- have a presence in our communities by holding estate walk-arounds
- work in partnership with other organisations to deliver positive changes that residents would like to see
- keep communal areas safe, clean and well maintained
- consult with our residents where we are proposing a change to our estates and communal areas
- work with our contractors to deliver community projects
- work cooperatively with tenants, other landlords and relevant organisations to take all reasonable steps to ensure the safety of shared spaces (areas that we do not manage directly, but that impact our residents)
- promote social, environmental and economic wellbeing.

We will measure our success by:

- the number of estate walk-arounds that we have organised
- the number of new and existing resident associations and action groups
- our social, environmental and economic projects
- the community projects that our contractors deliver.

