

Equality & Diversity

We will provide services which are fair, equitable and accessible, free from discrimination, making reasonable adjustments where appropriate.

What you can expect from us

- make sure that no one who uses any of our services is treated less favourably than any other because of their disability, age, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex, sexual orientation and gender reassignment
- promote equal opportunities and aim to get rid of any inequality in any aspect of our services
- make sure that our existing written policies fit in with current laws
- provide regular training for our staff on equality, diversity and inclusion
- check to make sure that everyone can access our services and that all users get the same quality of service
- communicate clearly, using plain English and avoiding jargon in accordance with our Translation and Interpretation Policy
- making sure our contractors follow our policies on equality
- to quickly respond to complaints of harassment and keep full records.

